



PRESS RELEASE

SUPERDRUG ANNOUNCES PAY RISE FOR NEWLY QUALIFIED PHARMACISTS, ALONGSIDE PLANS TO STRENGTHEN PHARMACY OFFERING NATIONWIDE

- **New salary rates lead the market and bring newly qualified pharmacist wages to £50,000.**
- **Superdrug is actively recruiting, with around 200 pharmacy jobs available nationwide.**
- **New Team Leader role to nurture career development and support high performing teams.**
- **Two new Pharmacy Operations appointments to lead and strengthen offering nationwide.**

March 2023: Today Superdrug announces a pay increase for newly qualified pharmacists, in a move that will see wages rise to £50,000 - ensuring that Superdrug Pharmacists continue to receive the strongest remuneration package on the high street today.

As Superdrug actively recruits for 200 roles, the retailer also moves to enhance its already industry-leading benefits, introducing a new financial wellbeing package at a time when the Cost of Living rises and more mental health support for managers, as pressures on pharmacies continues.

Caris Newson, Superdrug's Healthcare Director said: *"Our Pharmacy team members are at the core of our business, and I am delighted to announce this increase in newly qualified salary in recognition of the skill and expertise required for these roles. The last few years have been extremely challenging for pharmacists and pharmacy teams and have also highlighted the vital and positive role that they play as clinical professionals, supporting patients and delivering safe and effective healthcare services and care within communities."*

Superdrug is also enhancing its patient experience and operational structure, with the introduction of a new role of Pharmacy Team Leader to selected pharmacy stores. Pharmacy Team Leaders will be dispenser trained and provide a clear line of accountability for day-to-day dispensary activity including adhering to legal and clinical frameworks whilst supporting, coaching, and developing a high-performing pharmacy team. The role also allows Superdrug to offer a clear line of progression for talented Pharmacy Dispensers and Technicians who want to do more in their career and recognises the valuable contribution Pharmacy Dispensers & Technicians play in community pharmacy.

In addition, the appointment of two new Heads of Pharmacy Operations sees the high street retailer driving and improving Superdrug's pharmacy performance to offer the best possible care for patients. Craig Watt, Pharmacist and previously Area Manager, has been appointed to Head of Pharmacy Operations North and will be responsible for the operation of Superdrug's central distribution hub serving its e-pharmacy and Online Dr team. Whilst Amit Vassa, Pharmacist and previously Senior Healthcare Services Manager, has been appointed to Head of Pharmacy Operations South for the company's central pharmacy support team who are responsible for improving the operating processes for Superdrug pharmacies. Both will also provide professional leadership to all Superdrug pharmacists and their teams.

Superdrug's People Director, Amy Davies commented: *"We are delighted to be strengthening our pharmacy offering. Craig and Amit have worked for Superdrug for many years and their passion for pharmacy and patient care alongside their great leadership, puts them in a strong position to lead*

and develop our pharmacy operations in the future. There's a reason Superdrug is consistently considered to be one of the best companies to work for and I'm confident we offer the strongest package, benefits, and perks to both attract and retain healthcare colleagues."

There are currently 155 pharmacists working for Superdrug, with an average length of service of seven years.

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Interviews available with Superdrug representatives and pharmacists.

For more information please contact:

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Notes to editor:

Superdrug offers the best in trending beauty brands, everyday personal care and essential health products. With over 780 stores across the UK and Ireland, Superdrug brings the best in accessible beauty and health to the high street and online.

Superdrug shoppers can locate their nearest store by visiting the store finder onsuperdrug.com. For further information please contact the Superdrug press office at Mind+Matter on 01273 712000 or email superdrug-mindplusmatter@ashfieldhealth.com.

About A.S. Watson Group:

Established in Hong Kong in 1841, A.S. Watson Group is the world's largest international health and beauty retailer operating over 16,100 stores under 12 retail brands in 27 markets, with over 140,000 employees worldwide. For the fiscal year 2020, A.S. Watson Group recorded revenue of US\$20.6 billion. Every year, we are serving over 5.9 billion shoppers via our O+O (Offline plus Online) platforms, providing tech-enabled retail experience to customers offline and online.

A.S. Watson Group is also a member of the world-renowned multinational conglomerate CK Hutchison Holdings Limited, which has four core businesses - ports and related services, retail, infrastructure and telecommunications in over 50 countries.

Please visit www.aswatson.com for more information.